



Calgary Homeless
FOUNDATION

RESOURCE GUIDE

Family Sector
Housing Programs

Important Terms/Abbreviations

Family:

A family is understood as a single or dual-headed household with one or more of the following situations:

- one or more dependents in their care on either a full-time or part-time basis. Dependents may be children or can be 18+ if they depend substantially on the financial support of the caregiver and are unable to support themselves financially due to a physical or mental condition;
- a family member is pregnant;
- one or more dependent children are temporarily in the care of Children's Services (Temporary Guardianship Order/Kinship) or whose dependents are temporarily residing elsewhere and for whom there is a reasonable plan for reunification

Recovery Orientation: Recovery from homelessness is understood as improved quality of life for program participants.

CHF funded programs commit to moving people who experience homelessness into housing as quickly as possible and delivering supports to achieve positive outcomes in the domains of *home, health, financial wellness* and *community connection*.

Housing First: A recovery-oriented approach to homelessness that involves moving people who experience homelessness into housing as quickly as possible, with no preconditions, and then providing them with additional services and supports as needed.

Harm Reduction: Programming focuses on increasing recovery outcomes without judgment, coercion, discrimination or requiring that they stop using substances as a pre-condition of support. Harm Reduction includes programming that supports sobriety when driven by individual choice community connection and is part of the spectrum of recovery-orientation.

SSSH: Scattered Site Supportive Housing - case management and housing supports delivered in locations in the community without 24/7 onsite supports.

Prevention / Diversion: Services designed to minimize homelessness before it becomes a prolonged experience, including interventions for those immediately at risk of homelessness.

CAA: Coordinated Access and Assessment - a system to support service integration for people experiencing homelessness. CAA coordinates engagement, assessment, triage prioritization, and program access to a range of housing and support services. Triage and referral processes are provided by CAA's Placement Committees.

APC: Adult Placement Committee

YPC: Youth Placement Committee

FPC: Family Placement Committee

Scattered Site Programs

Agency	Program	Program Description	FPC Considerations
Children's Cottage Society	Homelinks	Recovery-oriented SSSH program for families who are experiencing homelessness. Flexible and adaptable programming incorporates elements of Rapid Rehousing, Adaptive and Intensive Case Management, and transitional rent subsidies.	<ul style="list-style-type: none"> Suggested program type: Community (scattered site) or Rapid Rehousing
Closer to Home Community Services	Home Again	Recovery-oriented SSSH for Indigenous, visible minority, and newcomer families experiencing homelessness. Program offers cultural connections and supports.	<ul style="list-style-type: none"> Suggested program type: Community (scattered site)
Discovery House Family Violence Prevention Society	Community Housing Program	Recovery-oriented SSSH program supports for single women or non-binary individuals with children who are experiencing homelessness and have experienced domestic abuse. Flexible and adaptable programming incorporates elements of Rapid Rehousing, Adaptive and Intensive Case Management, and transitional rent subsidies.	<ul style="list-style-type: none"> Single women or non-binary with children Domestic abuse as a factor in homelessness Suggested program type: Domestic Violence Program
Inn From the Cold Society	Housing with Recovery Supports	Recovery-oriented SSSH program for families who are experiencing homelessness. Flexible and adaptable programming incorporates elements of Rapid Rehousing, Adaptive and Intensive Case Management, and transitional rent subsidies.	<ul style="list-style-type: none"> Suggested program type: Community (scattered site) or Rapid Rehousing
Trellis	Sustainable Families	Recovery-oriented SSSH program for families who are experiencing homelessness and who are facing multiple barriers to housing including trauma, substance use, Children's Services interventions, and/or mental/physical health concerns.	<ul style="list-style-type: none"> Suggested program type: Community (scattered site)

Non-Market Housing & Rent Subsidy Programs

Agency	Program	Program Description	FPC Considerations
CUPS Calgary Society	Community Development	Long-term, affordable housing in 4 buildings for youth, families, and unaccompanied adults. Each building has an on-site community developer to engage participants and create a sense of integration for participants both in the building and in the community at large. The program combines rental subsidy with participant-initiated supports.	<ul style="list-style-type: none"> • “No” to “Is there an immediate risk of family violence?” • Buildings staffed M-F, regular business hours • Accepts referrals from APC, FPC, YPC • Suggested program type: Community Development
CUPS Calgary Society	Graduate Rent Subsidy Program	Rental subsidy and limited supports for participants who have completed a supportive housing program and no longer require case management support.	<ul style="list-style-type: none"> • Successful completion of a housing first program with a need for ongoing subsidy • Age 18+ Referral through Housing First Graduates

Prevention / Diversion Programs

Agency	Program	Program Description	
Trellis	Homestay	Recovery-oriented prevention & diversion program for families at imminent risk of or who have recently become homeless. The goal is to maintain the families' existing housing or divert families from shelter by providing short-term case management and supports, as needed.	<ul style="list-style-type: none"> • Referrals can be made at FPC but are more often community based or self-referrals

Non-CHF Funded Housing Partners

Agency	Program	Program Description	
Metis Calgary Family Services	Rainbow Lodge	Place-based housing with culturally specific supports for urban Indigenous families . 3-bedroom units.	<ul style="list-style-type: none"> • Referrals to the program are managed via The Native Network



caa@calgaryhomeless.com