FAQ

Application deadline is 5:00 PM MST on May 31, 2023

Please submit applications and any questions to grants@calgaryhomeless.com

1. **What does CHF mean by the goals of ICE?**
   These goals are intentionally broad to ensure ICE grants can support a broad array of projects. However, all goals should be grounded in evidence-based data and research. Goals are independent of one another and agencies are to indicate which goal they are applying for.

Goals	What this Means
I. Supporting innovative solutions to guide the fight against Homelessness (Innovation)	CHF is looking for new, innovative, emerging practice or projects that require support as they may be unproven but show promise in guiding the fight against homelessness in a local context. For example, systems change projects that demonstrate new possibilities and opportunities for collaboration or new client support techniques based on cutting edge research.
II. Building capacity and strengthening organizations in their work toward guiding the fight against Homelessness (Capacity Building)	CHF is looking to support organizations that are currently working in the Homeless-Serving System of Care to better deliver programs and services, as well as support for organizational effectiveness to better serve the needs of those experiencing homelessness. This may include organizational process improvements (strategic, financial and operational capacity), mental health supports for staff, cultural awareness training, program evaluation, etc.
III. Enhancing the Homeless-Serving System of Care, including number of clients served (Enhancement)	CHF is looking to support proven solutions (need to demonstrate) to support guiding the fight against homelessness in Calgary. This would include existing programs that require additional funds to serve additional people or expand an activity (one-time funds, not ongoing operating expenses).

2. **Who can apply?**
   Please refer to the Grant Guidelines, but in general, any Canadian registered charity or not-for-profit that has experience working with vulnerable populations (specifically those experiencing or at risk of experiencing homelessness).

3. **Can I apply if I am not a registered Canadian charity/not-for-profit?**
   For-profit organizations will not be considered for funding. However, if your project is in alignment with the goals of ICE, please partner with an existing charity/not-for-profit to apply.

4. **I'm not sure if my project qualifies?**
   If you have any questions or concerns in regards to eligibility of your project, agency/organization, or budget please contact CHF at grants@calgaryhomeless.com.

5. **How are applications reviewed?**
   Applications are initially reviewed by CHF to ensure eligibility, and then proceed to a Grant Review Panel. Depending on the budget request, the review panel may be made up of members of CHF's Community Advisory Board, CHF Staff and other community members who are knowledgeable in Calgary's Homeless-Serving System of Care. The review panel is vetted for conflict of interest.

6. **How does CHF decide which projects become selected?**
   Working alongside the Grant Review Panel, CHF endeavours to select projects that have the greatest potential impact on the community and best align with CHF's Purpose: *"Guiding the fight against homelessness."* and one of three ICE Grant goals: Innovation, Capacity Building or Enhancement.
   The decision for award is based on the following:
   - Applicant organization meets all eligibility criteria and any other requirements specified in the grant documents.
   - Organizational/project alignment with CHF's Purpose and Ambition and one of three ICE Grant goals: Innovation, Capacity Building or Enhancement.
   - Total potential impact on the community (demonstrated via evidence/data).
   - Budget and availability of dollars.

   Please note, that projects not selected for granting by CHF should not be seen as a reflection of the quality or importance of the project. Instead, it is a result of the difficult decision to be able to support a handful projects of the many worthy projects proposed, due to a limited budget.

7. **In the Grant Application Form, how do you define Objective, Activities, Deliverables and Outcomes?**
   Objectives, Activities, Deliverables and Outcomes are linked expressions of what your project will set out to achieve. See below for an example:

Objective	Activities	Deliverables	Outcomes
Objectives are statements that describe the change that you want to achieve with your project. *Example:* *Improve the competency of program staff working with LGBTQ2S clients*	**Activities** are the steps that you will take to meet your objectives. *Example:* - *Engage trainer to deliver LGBTQ2S competency training to staff* - *Engage consultant to review policies and procedures to ensure inclusiveness of LGBTQ2S community*	**Deliverables** are specific, concrete and measurable outputs of your activities. *Example:* - *Two LGBTQ2S awareness trainings for all staff, each attended by 85% of staff* - *Consultant's report on policy and procedure review*	**Outcomes** are the shorter and longer term changes that you expect to take place as a result of your project. *Example:* - *Staff are better equipped to provide appropriate services to LGBTQ2S clients* - *LGBTQ2S clients receive appropriate and respectful service*

8. **Can I apply under multiple projects and multiple goals?**
   There is no limit to the number of projects you can apply for.

9. **Why is evaluation expected?**
   One of CHF's core values is evidence inspired thinking. CHF believes in funding practices driven by data, analysis and supported by evidence. Programs are expected to evaluate their proposed project to demonstrate its effectiveness and impact on the community. This is especially true of projects applying under the "Innovation" goal. CHF will endeavor to fund evaluation appropriately as a project cost.

10. **If my application was not approved previously, can I reapply again?**
    Reapplication can be made for projects that meet the criteria.

11. **Our project was previously funded by the ICE Grants, can I reapply again?**
    Applicants with previously funded projects that have demonstrated success in achieving its intended outcomes can reapply. Please state this in the application. In some circumstances, for applicable projects (multi-phased) that demonstrate success through reporting, the approval process can be expedited for the following year.

12. **Does CHF provide feedback on applications not selected for funding?**
    CHF will endeavour to provide feedback when possible, but due to the large number of requests we receive CHF may not be able to respond to all requests for feedback.

13. **How long do I have to spend the funding allocated?**
    Successful grant recipients are expected to utilize all grant funding and substantially complete the project by June 30, 2024. In some circumstances, for applicable projects (multi-phased) that demonstrate success through reporting, the approval process can be expedited for the following year.

14. **Why is this funding short term?**
    ICE grants are funded by re-investment of unused funding from CHF's currently funded programs. The amount and availability of these funds cannot be determined until late summer each year. Due to this, the intention of ICE is to support short-term one-time projects or pilot projects.

15. **Will you accept late applications?**
    No, unfortunately CHF cannot provide any flexibility on the submission dates and times due to fairness and transparency. All grant submissions MUST be submitted by the deadline indicated. Organizations submitting a grant proposal should take measures to submit prior to the deadline if possible in order to mitigate the risk of technological disruptions or other possibilities of delay. Unless due to error by CHF, projects submitted even 1 minute past the deadline will be immediately disqualified.